

r a s t e r p r i n t

preflight

s p e c i f i c a t i o n s

General Info

Although images can only be printed on white fabric, RasterPrint™HD is available on a variety of fabric types, including: Twill, Raster Satin, Poly Duck, Poly Dacron, Gaming Suede, Velcro® compatible, Lycra, Hercules and Sheer. With AppliPrint™, however, a simple shape (circle, square, oval, etc) can be printed via RasterPrint™HD, and adhered to any color fabric. Due to the nature of dye-sub printing, we cannot guarantee perfect color match. Colors will be matched to PMS or a printout as closely as possible. Maximum width of each piece is 96".

Larger areas will require seams, vertical or horizontal.

Is your art production ready?

This means that we do not have to make ANY changes or additions. This includes even small changes such as typesetting, or putting files together. If changes are required, the charge will be \$99.00 per hour, with a one hour minimum.

Do you have files that we can use?

We can work from Photoshop, Illustrator or FreeHand files. We work on a Macintosh platform. We can accept files from "PC platform", but cannot guarantee that they will convert to our platform.

What resolution should I send?

Our minimum requirement is 100 ppi AT THE FINAL SIZE, and this is optical, not interpolated (Example: a 4" x 5" image should be at least 2400 ppi in order to achieve 100 ppi at 8' x 10'.) If you are sending a vector image, resolution is not a factor. Resolution is very important to printing a good image. It is the number one reason that artwork is not acceptable. Please contact us if this information is not clear.

Do I need to send support files?

Yes. All placed images should be sent with the print file. If the support files are not sent we will not be able to color correct or check resolution. In this case the file will be printed as is and we HOLD NO RESPONSIBILITY for color or quality of print.

What type of disk is acceptable?

We can accept 100MB Zip, CD-ROM or DVD

What should I know about color?

We need a color reference since all printers, monitors and scanners see color differently. For spot color provide us with PMS color matches or a color print that has acceptable color. Send raster digital files in the CMYK format. **We are not responsible for color matching without colored hard copy or PMS#s to match.**

Do we need to send fonts?

No. If you are sending us vector text (from Illustrator or Freehand) make sure that you turn it to outline format. (In Freehand, convert to paths; in Illustrator, create outlines.) Please call us if this information is not clear.

Order Info

Once we have determined that your artwork is usable for this process and have received a complete purchase order from you, we will enter the order into our system. Within 1 business day you will receive your layout via email, orders will ship within 5 business days from receipt of your approved layout. For larger quantities call your dealer sales rep for current production schedule. Email address for layouts & tracking information (UPS ONLY) should be provided on your purchase order. Rush orders may be accommodated depending on our production schedule. (NO RUSH CHARGES APPLY).

Please Proof this Layout carefully and fax it back to us within 24 hours to keep your assigned ship date. Once you sign the layout and fax it to us your order is in production. We will not begin your order until layout is approved. If you have not received a layout in the time allotted PLEASE call to confirm order.

Can you scan artwork for me?

Call for details

How do I get artwork to you?

Files that are smaller than 10MB, can be sent to - art@radiusdp.com

Files that are larger than 10MB, can be uploaded to our FTP Site <ftp.radiusdp.com>

Make sure to label your file with the name of the company that will be ordering the file from us. If this info is not included, your order will be delayed.

